

## GUIDE TO COMPLETING THE BOOKING FORM

This guide provides information that will assist you to properly complete your booking form. This guide does not form part of the Terms and Conditions.

### WHAT TO EXPECT ON OUR CRUISES

Our trips are timed to depart at the end of the wet season and during the dry season when there will be minimal chance of rainfall and temperatures will be the most pleasant. Average daily temperatures will range from the mid-20 degrees C to the high-30s.

For most activities a relatively low level of exertion is required. On Discovery One you will need to be able to manage the stairs between the four levels of the boat, all of which have hand rails. You will need to climb into and out of tenders for excursions ashore with assistance from the crew. Ashore, you must be able to walk moderate distances over sometimes rough terrain.

The Kimberley Coast is a remote region of Australia and is without doubt one of the most spectacular and beautiful places to visit. It is also very rugged and isolated in nature. Please be aware that this area also boasts the second largest tides in the world, up to 13 metres during a king tide.

Participants will most enjoy the remarkable opportunities these expeditions offer if they travel with a spirit of adventure.

### GENERAL INFORMATION FOR COMPLETING THE BOOKING FORM

**Before completing and signing the Booking Form it is essential that you read and comprehend our Terms & Conditions. If you have any questions please call 1800 996 717.**

Availability: Before completing the Booking Form you should check the availability of cabins for the cruise of your choice by calling 1800 996 717. The cabin you select will be held for you while you proceed with your booking.

Personal Details: It is essential that you provide your name **as per your ID (Driver's licence, Passport etc)** on the 1<sup>st</sup> page of the Booking Form. On the 2<sup>nd</sup> page you can advise us of the name (if any) that you prefer to be called. This is the name that will be used on the boat and in all correspondence.

Deposit or full payment: If your booking is more than 42 days prior to cruise departure, a deposit of 30% of the full fare will be required with the booking form. If your cruise is within 42 days of departure, full payment of the fare should accompany the booking form.

Type of Payment: We accept Cheques, Postal notes, direct transfer of funds and Credit Cards (Visa and Master-Card only). If paying by cheque or postal note, it is preferable that you pay this into our bank account at a Westpac Branch if possible, rather than sending the cheque in the mail which is often very slow and unreliable. Credit card payments will attract a surcharge of 1.5%.

Age & Weight: This information is essential for booking chartered light air flights included in your Cruise Package. It is also important if we need to book any emergency flights for you.

Medical Details: Details of all medical conditions, medications and allergies are required so that the Captain has this information immediately on hand in case of a medical emergency during the cruise. Please print very clearly when completing this section of the booking form and use a separate page if necessary, rather than trying to squeeze a lot of information into a few lines. If it can't be read easily you'll be asked to supply this information again.

Medical Form: If you are 80 years of age or over, or if you have a medical condition which may affect your mobility or ability to enjoy the cruise, a Discovery One Medical form will be sent to you upon booking. Confirmation of your booking will be provisional upon this form being signed by your doctor and returned to us.

Dietary Requirements All meals are provided on Discovery One for the duration of your cruise. It is essential that passengers advise of any dietary requirements or food allergies on the Booking Form so that we can plan suitable meals well in advance.

Alcohol Requirements: A range of alcoholic and non alcoholic drinks are available on-board 'Discovery One' at reasonable prices. Passengers are required to advise their alcohol preferences on the Booking Form, as well as the estimated quantity they are likely to consume during their cruise, as limited storage space is available for liquor stock and we need to ensure that our supplies are relevant and sufficient for each individual cruise. All beer, cider and soft drinks are purchased in cans, due to limited storage for empty bottles, and mixed drinks are made at the bar. Please note that we require types of alcohol, not a particular brand or label (for example, Shiraz, Sauvignon Blanc, mid strength beer etc). If you require something in particular that may not be on our Drink's List, you may have this as a Special Order if we can find a supplier. Please call for more information.

Celebrations: Please only complete this section if you are celebrating an occasion, such as a birthday or wedding anniversary, which falls within the dates of your selected cruise.

Broome accommodation or Derby vehicle storage: Each Cruise Package includes a night's accommodation in Broome, but for those driving to the Kimberley we will pay for vehicle storage in Derby instead. Hotels and Caravan Parks book very quickly in this region during the Dry Season so we require this information as soon as possible to ensure that arrangements can be made well in advance.

## **EXTRA INFORMATION**

Cabins: *Discovery One* has 11 comfortable and individually air-conditioned cabins. There are 5 small cabins with windows which have only double beds. The remaining 6 cabins are internal (and slightly bigger) with either a double bed, a double bed with a single bunk or 2 single beds. Cabins are allocated on a 'first come – first served' basis as there is no difference in price. A plan of the Cabin Deck can be found on our website or a copy can be emailed to you.

Transfers & Hotel Accommodation: All transfers and land based accommodation are included from the point of origin for each tour to the conclusion, where indicated in our Brochure for each individual cruise package.

Travel Insurance: We strongly recommend that at the time of booking you purchase insurance as protection against any circumstance which may force the cancellation of your cruise between now and when the cruise commences, or if you must leave a cruise while in progress. We never leave Australian waters so, if you are an Australian citizen, you will not need a policy with a medical component (such as Cruise Insurance) as you will be covered by Medicare and/or your own private health insurance. The type of policy you are likely to require is a domestic travel insurance policy which should cover you for the cost of the cruise and any other associated costs. We are not insurance specialists so, if necessary, you should seek specific advice on this.

Further Information: Please visit our website [www.discoveryone.com.au](http://www.discoveryone.com.au) for further information about our cruises. Once you have booked an information sheet will be sent to you which will provide more detailed information related to your particular cruise.